

Confirmation of Payee – Opt-out/in request form

Opting out of Confirmation of Payee

All eligible customers have been automatically opted into Confirmation of Payee (CoP). It's designed to help protect you against fraud and payments going to the wrong account, by checking the name on the destination account.

Confirmation of Payee is there to help keep your money safe, we will only agree to opt-out requests in very limited circumstances. If we do agree, it means that your account name will not be checked when another person or business tries to make a payment to your account.

You'll still be able to use it when you send a payment to another account.

What would you like to do? (Please tick the relevant box):

Opt-out of Confirmation of Payee

Opt-in to Confirmation of Payee (If you have opted out previously)

Your details

All fields marked with * are mandatory

Personal information

Title * _____
First name * _____
Last name * _____
Date of birth * _____

Address details

Address line 1 * _____
Address line 2 _____
Town or city * _____
County _____
Postcode * _____

Account details

Account number 1 * _____
Account number 2 _____
Account number 3 _____

Opt-out request reason

Please let us know why you want to opt out of Confirmation of Payee

What happens next?

Opt-out – We will review your request and we'll write to you within 14 working days to let you know the outcome of your request and any next steps.

For joint accounts, both parties must provide consent before opt-out is considered. All account names will be opted out.

For businesses, we will opt-out your business names and all associated trading names. Accounts which require multiple signatures require all parties to sign.

If your opt-out request is approved, this status will be applied to all your accounts listed above. You can always opt back into Confirmation of Payee later by using this request form.

Opt-in – We will contact you within 14 working days to confirm that you have been opted back in.

Declaration

I confirm I'm the person named above or have authority to act on the account holder's behalf.

Signature

Name (if not the account holder)

Date

Please send the completed form to:

Birmingham Bank Ltd.

Lewis Building

35 Bull Street

Ground floor spaces

Birmingham

B4 6AF